

Quality & Environmental Policy

Integrity Communication Group offers a diverse and innovative range of communication solutions, delivered in an environment focused of continuous improvement. Each of the divisions within the Group is dedicated to delivering high quality products and services while adhering to best practice minimising waste and delivering sustainability objectives.

Integrity Communications Group will comply fully with the contractual, statutory and regulatory requirements of each contract and endeavour to deliver complete satisfaction to our customers. To achieve this Integrity Communications Group operates an Integrated Quality & Environmental Management System that is certificated to ISO 9001:2015 and ISO 14001:2015.

Our business objective is to meet and exceed our customer's expectations and we are committed to: -

- Continually improve the effectiveness of our Quality & Environmental System.
- Produce conforming product in a safe environment.
- Comply with contractual and legislative requirements.

At Integrity Communications Group we recognise that our environmental responsibilities are linked with our commitment to quality and we strive toward to continuously improve our environmental performance by implementing the following measures:

- Practicing environmental protection on our own initiative.
- Complying with all relevant environmental legislation and regulations.
- Reviewing the actual and potential environmental impacts of our activities.
- Improving the environmental awareness of our employees & stakeholders.
- Encouraging our suppliers and distributors to improve their environmental performances.

By using these approaches, we will strive to: -

- Reduce waste material levels.
- Improve energy efficiency.
- Prevent pollution to air, land and water.

Through the delivery of this policy, we believe we will maintain a clear focus on our business to ensure a quality product or service is provided whilst minimising our impact on the environment to the benefit of the society in which we operate and the wider community.

This Policy will be reviewed for continuing suitability at every Management Review Meeting, communicated to all staff and made available to all interested parties.



Chief Executive
Integrity Communications Group